

How to Handle Conflict & Confrontation - 1 Audio CD

End negative attitudes, hurt feelings, and angry outbursts that stem from conflict.

Poorly handled conflicts cause anxiety, tension, and stress in the workplace. If you want to increase morale and promote productivity, then this 60-minute audio CD will give you the tools!

You'll find that when dealt with properly, conflict can lead to new opportunities...even serving as a catalyst for positive change. Discover a wealth of conflict management techniques including:

- ✓ How to manage different levels of conflict to flex with your needs
- ✓ How to project professionalism with calm and focus